

## **Extended Warranty**

### **3-YEAR LIMITED REPAIR OR REPLACEMENT MASSAGE CHAIR WARRANTY WITH ON-SITE SERVICE**

Thank you for purchasing a Cozzia Massage Chair! For peace of mind Cozzia is currently offering an additional protection plan:

- Extend the warranty to a total of 3 years labor and parts, covering all electronic, mechanical or structural abnormalities
- No out of pocket costs, all expenses inclusive of any freight/delivery, labor and setup costs
- Guaranteed to have your chair working in normal conditional or we will replace it with a new one!
- Authorized technicians come right to your home, we will work with your schedule
- Extended warranty is available for purchase up to 90 days from the day of purchase

If you have a warranty or product question, first contact Cozzia's support team at 877-977-0656.

Warranty coverage begins at the time the Consumer purchases the product and is non-transferable. Warranties are only valid within the United States provided the equipment has been operated according to the instructions accompanying it. The warranty only applies to the product and does not include any accessories or enhancements. Our maximum liability under this Limited Warranty is limited to the cost of repairing or replacing defective Equipment. We shall not be liable to you for incidental and consequential damages.

#### **Exclusions:**

- Any malfunction that is caused by circumstance beyond Cozzia's control.
- Damage or malfunction resulting from misuse or abuse including but not limited to damage from liquids of any kind, transit, shipping, and relocation damage, electrical surges or incorrect voltage, operation contrary to what is detailed in the Owner's Manual, modification or repair by the user, use by anyone (whether the product is open or stowed) over 300 pounds or any use by more than one person at a time, outdoor usage, and any flood, fire, or other Acts of God.
- Normal wear and tear and all cosmetic damage to fabric or other exterior parts of the chair.
- Under no circumstances whatsoever shall Cozzia be liable for special, incidental, or consequential damages.
- Rental, business, commercial, institutional or other non-residential use